

FOOD-TRAK®

TELEPHONE TRAINING PACKAGE



OVERVIEW

You made a significant investment when you purchased the FOOD-TRAK® System. Given the size and flexibility of the system it is unlikely that you're using the system to its full extent. In some cases, employee turnover may have reduced the overall effectiveness of the system. Your current FOOD-TRAK users may be looking for better ways to use existing functions, more clearly understand new functions, or learn ways to clean up the database.

System Concepts, Inc. offers the **FOOD-TRAK Telephone Training Package (FTTP)** to provide a custom training solution for your unique needs. In our experience, personalized telephone training has proven to be the most effective way for users to get their individual questions answered using their own live data. FTTP is cost-effective, flexible, and tailored for user specific questions and scenarios.

How It Works

Select the package of your choice and pre-pay for the FTTP hours. FTTP can be used in one session or broken into smaller sessions and utilized throughout the year. When you are ready to schedule your training session, simply contact your Account Manager to schedule an appointment with a trainer. Requirements for a training session include a telephone, computer and internet connection. Web conferencing through GoToMeeting is typically used in order for the trainer to observe your work as individual questions are resolved.

PACKAGE PRICING:

ONE HOUR \$150 THREE HOURS \$400 FIVE HOURS \$625

Please contact an Account Manager for additional information or to order.

www.foodtrak.com/FTTP
800.553.2438

sci SYSTEM
CONCEPTS, INC.

DEVELOPERS OF FOOD-TRAK
FOOD & BEVERAGE MANAGEMENT SOFTWARE

- ❖ Training is only completed on the latest version of FOOD-TRAK
- ❖ Payment must be received in advance before training is received
- ❖ FTTP must be used within one calendar year of the purchase date
- ❖ If visual aids are needed, the trainee may be required to give the trainer remote access to their desktop using GoToMeeting
- ❖ Only FOOD-TRAK users that are listed as authorized users can call for training
- ❖ Current hosting or maintenance plan is required for purchase