

# FOOD-TRAK®

## ENTERPRISE INFORMATION SYSTEM



### OVERVIEW

The FOOD-TRAK® **Enterprise Information System** (EIS) is a stand-alone system intended for corporate operations whose multi-outlet FOOD-TRAK data needs to be consolidated at the corporate level and whose reports may need to be shared at various levels of the corporate structure. Conceptually, the system resembles a data warehouse and works on a basic import/export arrangement. Individual locations export data files that are then imported and stored in a central corporate database. Once inside the corporate database those various sets of data are used to create consolidated reports which can be distributed for viewing in a variety of ways.

EIS is fully controlled at the corporate level right down to the individual outlet configuration method. This includes, but is not limited to, defining site level security access, determining export technique (E-mail, disk or FTP), frequency and file location. All functions may be scheduled to run at predetermined times without operator intervention. This makes EIS almost completely automated and transparent to the local level user. With the built in Web Server subsystem, district managers or supervisors can generate and receive reports using an industry standard web browser. With this feature, corporate managers can be anywhere in the world and view any report available through the system.

### THE CORPORATE MODEL

It is not unusual for multi-unit organizations to have different food and beverage item names, products and grouping structures which is why EIS employs a corporate model. Outlet data can be assigned to corporate items, products and groups, thereby ensuring that reports information can be compared on equal ground. Consistency between locations allows managers to identify best practices to be applied across all locations to improve performance.

### STRATEGIC OR GEOGRAPHIC GROUPINGS

The outlet grouping area allows you to organize your individual locations into whatever meaningful combinations you need. For example, outlet groupings may be defined by region or concept. Individual locations can also be designated into more than one group. This enables users to overlap groups without adhering to a strict hierarchy. Customized group reports may then be produced based on your configured groupings. This feature makes it easy for district managers to obtain data that pertains to only the outlets they manage and eliminates the need to wade through unnecessary clutter to get to the data that is meaningful when and where they need it.

Please contact an Account Manager for additional information and pricing.

[www.foodtrak.com](http://www.foodtrak.com)  
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 **SCI** SYSTEM  
CONCEPTS, INC.

DEVELOPERS OF FOOD-TRAK  
FOOD & BEVERAGE MANAGEMENT SOFTWARE

## REPORTING FEATURES

The Enterprise Information System gives you the ability to obtain data from each of your corporate outlets and compare food and beverage performance information on single, well organized reports. This is particularly useful since management of multiple outlets is largely focused on comparing the performance of one location to the performance of other locations. Such comparisons can flag poor performance at one outlet compared with its peers. Similarly, these comparisons can identify potential “best practices” to share with peer outlets.

Reports are generally available for any number of outlets over any time period. Selection of locations, dates and sorting criteria is easily determined by the user with the help of built-in report wizards. Many of the EIS reports are available with OLAP cube reporting, which adds tremendous flexibility and convenience by providing filtering, pivoting, roll-up and drill-down features.

## BEST OF BREED EXPANDABILITY

EIS can form the basis for a best of breed data warehouse with the addition of application “plug-ins”. SCI has established partnerships with a number of leading developers of foodservice-specific front and back office software to expand the ability of EIS to capture data from their products and produce consolidated reports from that data. In many cases, reports combining data from multiple applications have also been developed. Labor management and Point-of-Sale applications are the first development partners with many more in process. This approach makes EIS the perfect centralized data warehouse solution, combining all the key management systems into a single, web-based consolidated reporting tool.

## AUTOMATION

Export and import tasks can be fully automated with the built-in Task Scheduler. Period data is exported from FOOD-TRAK outlets on a routine, scheduled basis and automatically imported by EIS upon arrival. EIS operators have the ability to check the status of data imports in order to determine if the information has been successfully uploaded. Reports can also be scheduled to print or be transmitted via e-mail using highly flexible, predefined schedules. Users can request reports for immediate response or direct the report to a repository when completed for later retrieval. Only the user requesting the report will be granted access to that report when they return to the website.

## SECURITY

The system includes a robust security system, allowing security groups to be established with specific rights to system functions. Virtually every report and function in the system can be individually turned on or off for any group. Individual users are given user names and passwords and are assigned to a security group, thereby inheriting the access rights associated with that group.

## ON-SCREEN HELP

In addition to the printed User’s Guide, EIS ships with a comprehensive internal Help System and on-screen manual explaining the features of the system and demonstrating their uses. The Getting Started section of the Help System provides a step-by-step tutorial which walks new users through the procedures required to initialize the system for use.



For more information, please contact us at 800.553.2438 or visit our website [www.foodtrak.com](http://www.foodtrak.com)

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